



GTM Computer Surgeon

COMPANY PROFILE **2026**

Established 2002



ICT Infrastructure & Business Technology

Technology supply, implementation and technical support
for organisations across South Africa.

GTM Computer Surgeon CC t/a GTM Computers

WWW.GTMCOMPUTERS.CO.ZA

01 COMPANY

Company Overview

A South African ICT business supporting organisations with technology supply, implementation and technical services since 2002.

GTM Computer Surgeon CC, trading as GTM Computers, helps organisations plan, source, implement and support business technology. Established in 2002, our offering spans ICT infrastructure, devices, software, communication, security, cloud computing and hosting, AI services, FinTech solutions, ICT strategy and policy development, and ICT resourcing.

Our experience includes work for education institutions, government departments, professional practices, Municipalities, Provincial Government, Corporates, Parastatals & SMMs. We bring together product sourcing, solution design, project coordination and technical support around the requirements of each engagement.

Led by Managing Member Thabo Monareng, our approach starts with understanding the customer's environment and carries through to implementation and ongoing support.

2002

Established in South Africa

ICT

Supply, Implementation and Support

Johannesburg

South African operating base

IN THIS PROFILE

- | | | | |
|-----------|----------------------------------|-----------|--|
| 02 | Company Overview | 11 | Cloud Computing |
| 03 | Integrated ICT Capabilities | 12 | Cloud Hosting and Support |
| 04 | Networks and Infrastructure | 13 | Artificial Intelligence Services |
| 05 | Devices and Technical Support | 14 | FinTech Solutions |
| 06 | Software and Workplace Solutions | 15 | People and Project Delivery |
| 07 | ICT Strategy Development | 16 | Client References |
| 08 | ICT Policy Development | 17 | Technology Sourcing |
| 09 | ICT Resourcing | 18 | South African Footprint |
| 10 | Security Solutions | 19 | Company Information and ISO Certifications |
| | | 20 | Contact GTM |

02 CAPABILITIES

Integrated ICT Capabilities

From strategy and resourcing to networks, security, cloud, AI and FinTech, our services connect the technology needs of an organisation.



01

Network Infrastructure

LAN and WAN design, structured cabling, network security and connectivity.



01

Devices and Product Supply

Computers, laptops, printers, scanners, consumables, peripherals and software.

02



03

Servers and Systems

Server solutions, system design, configuration and ICT equipment setup.



04

Support and Repairs

Hardware and software support, maintenance, repairs and field services.



04

Software and Development

Applications, websites, databases and system development.

05



06

Communication and Audiovisual

VoIP, audiovisual solutions and related technology infrastructure.



07

Security Solutions

CCTV, Perimeter Intrusion Detection Systems (PIDS), Access Control Systems and Cyber Security.



07

Cloud Computing and Hosting

Cloud computing, hosting, migration, backup and managed services.

08



09

AI Services

AI consulting, assistants, automation, document processing, analytics and integration.



10

ICT Strategy and Policy

Bespoke ICT strategies, technology roadmaps and policy frameworks for each client.



10

ICT Resourcing

Specialist personnel, staff augmentation and project teams, onsite, remote or hybrid.

11



12

FinTech Solutions

Digital payments, wallets, student platforms, financial integration and technical support.

Tailored to your organisation: technology, governance and people aligned to your operational priorities.

Our Mission

To deliver dependable ICT products, practical solutions and responsive technical support that meet our customers' operational needs.

Our Vision

To become a leading South African ICT services provider, recognised for technical capability, customer focus and consistent delivery.

03 INFRASTRUCTURE

Networks and Infrastructure

We design and support the infrastructure that connects people, devices and business systems.



Illustrative technology imagery

Our network offering brings together cabling, connectivity, security and server solutions. Projects are scoped around the customer's site conditions, capacity requirements and operational priorities.

Networks and Connectivity

- Local and wide area network design and implementation
- Structured copper and fibre cabling
- Network security and connectivity support
- Wireless and internet connectivity solutions
- Network installation, fault finding and support

Servers and Systems

- Server solution design and implementation
- Hardware and operating system support
- System configuration and integration
- Infrastructure upgrades and equipment setup
- ICT equipment relocation and recommissioning

Suitable for new installations, office changes, equipment upgrades and the ongoing support of existing ICT environments.

04 DEVICES AND SUPPORT

Devices and Technical Support

Product supply, practical repairs and ongoing assistance for the equipment people use every day.



Illustrative technology imagery

We supply ICT hardware, software and consumables, supported by installation, maintenance and repair services. Product selection follows the required specification, operating environment and available support options.

Hardware and Product Supply

- Desktop computers, notebooks and peripherals
- Printers, scanners and multifunction devices
- Printing consumables and related supplies
- Server and network equipment
- Software products and business ICT accessories

Repairs and Ongoing Support

- ICT product fault diagnosis and repairs
- Desktop hardware and software support
- Printer and business equipment maintenance
- Installation, relocation and equipment setup
- Field support and maintenance arrangements

The support scope, parts requirements, manufacturer warranty terms and service arrangements are agreed for each engagement.

05 SOFTWARE AND COMMUNICATION

Software and Workplace Solutions

Digital tools and communication systems that support daily operations and collaboration.

01

Software and Application Development

System design, software development and mobile applications, shaped around the intended business process and user requirements.

02

Websites and Databases

Website and database development, maintenance and support for organisations that need to manage information and maintain a useful digital presence including AI.

03

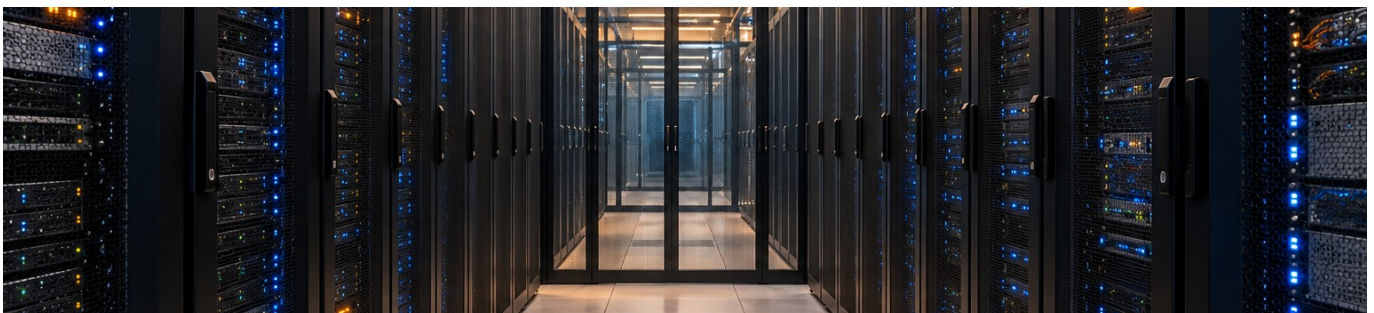
Voice and Audiovisual

VoIP and audiovisual solutions, including equipment supply, setup and support for meetings, presentations and workplace communication.

04

Connected Workplace Systems

Support for business devices, software environments and connected workplace technology. Security, Cloud and AI services are detailed in the following sections.



Illustrative technology imagery

ICT Strategy and Policy Development

We design and develop bespoke ICT strategies and policies for each client, aligning technology decisions, governance and investment with their business goals, operating environment and priorities. Our approach is detailed on the following pages.

06 ICT STRATEGY

ICT Strategy Development

Bespoke ICT strategies that translate each client's business goals into a clear technology direction and a practical investment roadmap.

Your business sets the ICT direction.

GTM Computer Surgeon designs and develops ICT strategies for individual clients. Each engagement is shaped around the organisation's industry, operating model, business priorities, budget, risk profile and existing technology environment.

01 Discovery and Current-State Assessment

Engage management and users to understand business requirements. Assess infrastructure, applications, connectivity, data, cloud and security arrangements to identify capability gaps, operational risks, duplicated costs and opportunities for improvement.

03 Technology Roadmap and Priorities

Develop a phased roadmap for modernisation, integration and digital transformation across networks, systems, cloud, cybersecurity, data and AI. Set out priorities, dependencies, milestones and responsibilities so that initiatives follow a practical implementation sequence.

05 Governance and Performance

Define ownership, decision-making and oversight arrangements for ICT initiatives. Establish measurable objectives, key performance indicators and review checkpoints to track progress, service outcomes, risks and the value of technology investments.

02 Business Alignment and Target Architecture

Define the ICT vision, strategic objectives and desired technology environment. Align infrastructure, business systems, data and service delivery with organisational goals, productivity, customer experience, growth and operational resilience.

04 Investment and Resource Planning

Develop indicative budgets, resource requirements and investment priorities. Consider lifecycle costs, sourcing options and business value, with recommendations shaped around affordability, existing investments and the capacity available to implement and operate the solution.

06 Validation and Implementation

Refine the strategy through stakeholder workshops and prepare it for client approval. Develop implementation, communication and change plans, with handover and review arrangements that keep the roadmap relevant as business priorities evolve.

TYPICAL DELIVERABLES

Current-state assessment, client-specific ICT strategy, target architecture, prioritised roadmap, indicative investment and resource plan, and a governance and performance framework, according to the agreed scope.

07 ICT POLICY

ICT Policy Development

Tailored policies, standards and procedures that define how technology and information are governed, used, protected and maintained.

Policies written for the way you operate.

GTM Computer Surgeon develops client-specific ICT policy frameworks from discovery and drafting through validation and rollout planning. Each framework reflects the client's systems, workforce, operating practices, identified obligations and governance requirements.

01 ICT Governance and Procurement

Define decision-making authority, roles, accountability and approval processes. Policies can address technology procurement, supplier and contract management, asset ownership, software licensing and the responsibilities of employees, management and service providers.

03 Data and Information Management

Set requirements for data ownership, classification, handling, sharing, retention, backup and secure disposal. Align the policy suite to the information the client holds, how it is used and the obligations identified during the engagement.

05 Continuity and ICT Operations

Develop policies for business continuity, disaster recovery, change management, maintenance and service management. Set expectations for incident response, escalation, recovery responsibilities, testing and operational records, supported by procedures relevant to the client environment.

02 Security and Acceptable Use

Develop practical rules for acceptable use, email and internet access, user permissions, passwords, multifactor authentication, remote working and mobile devices. Define security responsibilities, incident reporting requirements and access approval, review and removal procedures.

04 Cloud and Responsible AI

Establish approval and use requirements for cloud services, hosting and AI tools. Address access, data location, service responsibilities, confidential information, human oversight and approved use cases so that adoption follows the agreed governance framework.

06 Drafting, Approval and Adoption

Review existing documents and consult stakeholders to draft or revise the required policy suite. Define policy owners, approval authorities, document control and review cycles. Prepare supporting procedures, templates and staff awareness materials to guide consistent application.

TYPICAL DELIVERABLES

Client-specific policy suite, supporting standards and procedures, working templates, policy ownership and review register, and an adoption plan. Final policies are submitted through the client's approval process.

08 ICT RESOURCING

ICT Resourcing

Specialist ICT personnel and delivery teams matched to each client's operational requirements, project scope and existing team capacity.

The right skills for your delivery requirements.

GTM Computer Surgeon provides tailored ICT resourcing to strengthen technical capability, address capacity gaps and deliver technology initiatives. Assignments are structured around defined roles, responsibilities, skills, duration and outcomes agreed with the client.

01 Planning and Role Definition

Assess skills requirements, workload, deliverables, duration, budget and the operating environment. Define role profiles, experience, responsibilities and reporting arrangements for additional operational capacity, specialist expertise or a dedicated team for a specific project.

02 Flexible Engagement Models

Provide short-term or longer-term contract resources, staff augmentation within existing teams and dedicated project teams. Onsite, remote and hybrid arrangements are aligned to access requirements and service needs, with capacity adjusted as agreed priorities and workloads change.

03 Infrastructure and Support Specialists

Resource requirements can include service desk and desktop support, field technicians, network and systems engineers, cloud specialists and cybersecurity practitioners. Roles are matched to the technical environment, level of responsibility and intended outcomes of the assignment.

04 Projects and Business Systems

Roles can include application support, software developers, database administrators, data and reporting specialists, business analysts, testers and ICT project managers. Individual specialists or teams can support implementation, migration, integration and other defined technology projects.

05 Resource Matching and Onboarding

Match proposed resources to agreed skills, experience and delivery needs for client review and approval. Onboarding defines site rules, authorised access, confidentiality, working procedures, escalation channels and the responsibilities of the client and assigned personnel.

06 Performance and Continuity

Agree deliverables, supervision, reporting and performance targets. Review progress and changing requirements with the client. Coordinate documentation, knowledge transfer and handover to maintain continuity when assignments end or resources change.

TYPICAL DELIVERABLES

Role profiles and resource plan, client-approved assignment briefs, onboarding plan, performance reporting and handover documentation, according to the agreed scope.

09 SECURITY SOLUTIONS

Security Solutions

Integrated physical and cyber security services for premises, people, business systems and information.



Illustrative security environment



CCTV Solutions

Installation, Offsite Monitoring, Maintenance and Support for CCTV surveillance systems, including camera setup, recording and remote viewing configuration. Monitoring and incident escalation arrangements are defined for each site.



Perimeter Intrusion Detection

Perimeter Intrusion Detection Systems (PIDS), including perimeter sensors, detection zones and alarm integration, with installation, commissioning, maintenance and technical support.



Access Control Systems

Biometric and card-based entry systems for doors, turnstiles and boom gates, with user permissions, system setup, integration, maintenance and support for controlled access and movement.



Cyber Security

Endpoint and network protection, firewalls, antivirus solutions, identity and access controls, security configuration and technical support to help protect business systems, users and information.

CCTV SERVICES



Installation



Offsite Monitoring



Maintenance



Support

10 CLOUD COMPUTING

Cloud Computing

Cloud strategy, infrastructure, applications and migration services shaped around your business and existing ICT environment.



Conceptual technology illustration

01 Cloud Strategy and Architecture

Cloud roadmaps across public, private, hybrid and multi-cloud environments. Infrastructure as a Service (IaaS), Platform as a Service (PaaS) and Software as a Service (SaaS), selected around business requirements.

03 Containers, Serverless and DevOps

Container platforms and Kubernetes, serverless functions and application services. Infrastructure as code, continuous integration and delivery pipelines support repeatable deployments, releases and environment management.

05 Migration and Modernisation

Assessment, planning and migration of applications, servers and data, including phased cutovers and validation. Integration and modernisation are shaped around business dependencies, compatibility and operating requirements.

02 Compute, Storage and Networking

Virtual machines, scalable compute, object, file and block storage, and cloud networking. Virtual networks, secure connectivity, load balancing and traffic management are aligned to workload and capacity requirements.

04 Applications, Workspaces and Data

Business applications, collaboration platforms, virtual desktops and remote application access. Data platforms, analytics, AI, GPU computing and IoT workloads can be integrated with existing business systems.

06 Cloud Security and Governance

Identity and access management, role-based access, multifactor authentication, encryption and security configuration. Policy controls, logging and data residency requirements are aligned to the agreed solution and operating responsibilities.

From cloud assessment and architecture to implementation, handover and ongoing support.

11 HOSTING AND MANAGED SERVICES

Cloud Hosting and Support

Hosting and operational support for websites, applications, databases, email and business workloads.



Illustrative hosting infrastructure

01 Website, Application and API Hosting

Hosting for websites, online stores, portals, APIs and business applications. Options include shared hosting, virtual private servers (VPS), dedicated servers and managed cloud platforms, selected for capacity and support requirements.

02 Database, Email and Collaboration

Database hosting and administration, business email and collaboration environments. Services include account provisioning, configuration, access control, migration and ongoing administration, with platform selection guided by compatibility and performance.

03 Domains, DNS and Web Delivery

Domain registration, renewal and transfer assistance, DNS management and SSL/TLS certificates. Content delivery networks (CDN), load balancing and web traffic controls support secure, accessible hosted services.

04 Backup and Disaster Recovery

Backup configuration, retention planning, restoration testing and disaster recovery arrangements for cloud workloads. Recovery objectives, locations, dependencies and responsibilities are agreed with the customer to support business continuity.

05 Monitoring, Maintenance and Support

Monitoring, alerting, patching, updates and routine administration for agreed hosted environments. Technical support, incident handling, capacity reviews and service reporting follow the selected service scope and support arrangements.

06 Cloud Cost and Service Management

Cloud usage analysis, budget tracking, resource optimisation, scaling and licence administration. Ongoing service reviews guide cost control and environment improvements, with support coverage and service levels established for each engagement.

Hosting configuration, security responsibilities, backup retention and support are defined for each solution.

12 ARTIFICIAL INTELLIGENCE

Artificial Intelligence Services

Practical AI services that help organisations improve information access, automate workflows and make better use of business data.



Conceptual illustration

01 AI Strategy and Readiness

Use-case identification, readiness assessments and solution roadmaps, with priorities shaped around business value, available data, existing systems and implementation requirements.

02 AI Assistants and Chatbots

AI-powered chatbots, virtual assistants and knowledge search for customer service, staff queries and information access, integrated with relevant business applications and approved content.

03 Intelligent Document Processing

Document classification, data extraction, summarisation and search for forms, invoices, reports and business records, with validation steps built into the required workflow.

04 Workflow and Process Automation

AI-assisted automation for repetitive administrative tasks, communications, service requests and approval workflows, with human review and exception handling where required.

05 Analytics and Machine Learning

Data preparation, dashboards, forecasting and machine learning solutions, including classification, pattern detection and predictive insights to support operational and management decisions.

06 AI Integration and Support

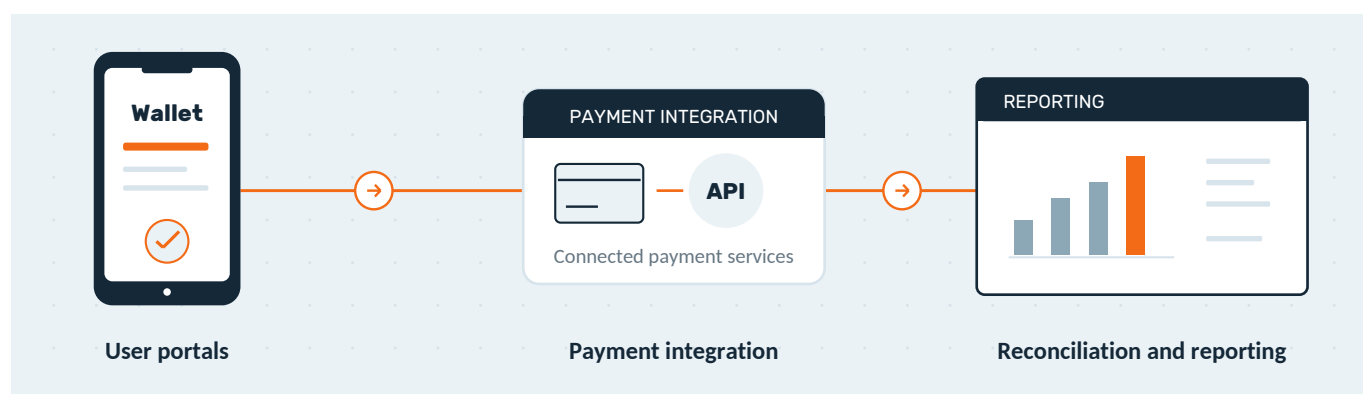
Integration with applications, cloud platforms and data sources; configuration, user training, performance monitoring and ongoing support, with access controls, privacy requirements and responsible-use policies.

Practical AI, implemented with clear business objectives, controlled access and human oversight.

13 FINTECH SOLUTIONS

FinTech Solutions

Tailored financial technology solutions combining application development, digital payments and systems integration, from design and implementation to ongoing support.



Illustrative FinTech solution architecture

01 Digital Payments and Collections

Connect websites, apps and business portals to payment gateways and client-appointed providers. Configure payment channels, notifications, transaction tracking and exception handling around each client's business processes.

02 Digital Wallets and User Portals

Develop wallet interfaces and self-service portals for balances, transaction histories, beneficiaries and user queries. Integrate provider-managed wallet functions with role-based access and client-defined permissions.

03 Student Allowances and Accommodation

Build institution-specific platforms for student allowances and accommodation-provider payments. Support meals, books and transport categories, disbursement schedules, approvals, payment tracking and student, landlord and administrator portals.

04 Digital Onboarding and Controls

Configure digital registration, document capture and identity-verification integrations. User permissions, approval steps, audit trails and exception workflows support client-approved onboarding and transaction controls.

05 Financial Integration and Reporting

Integrate payment platforms with accounting, ERP, finance and student administration systems. Automate transaction reconciliation, flag exceptions and provide operational dashboards and management reports.

06 Implementation and Ongoing Support

Provide requirements analysis, solution design, development, integration, testing and training. Hosting, monitoring, maintenance and technical support follow agreed service levels, escalation channels and operating responsibilities.

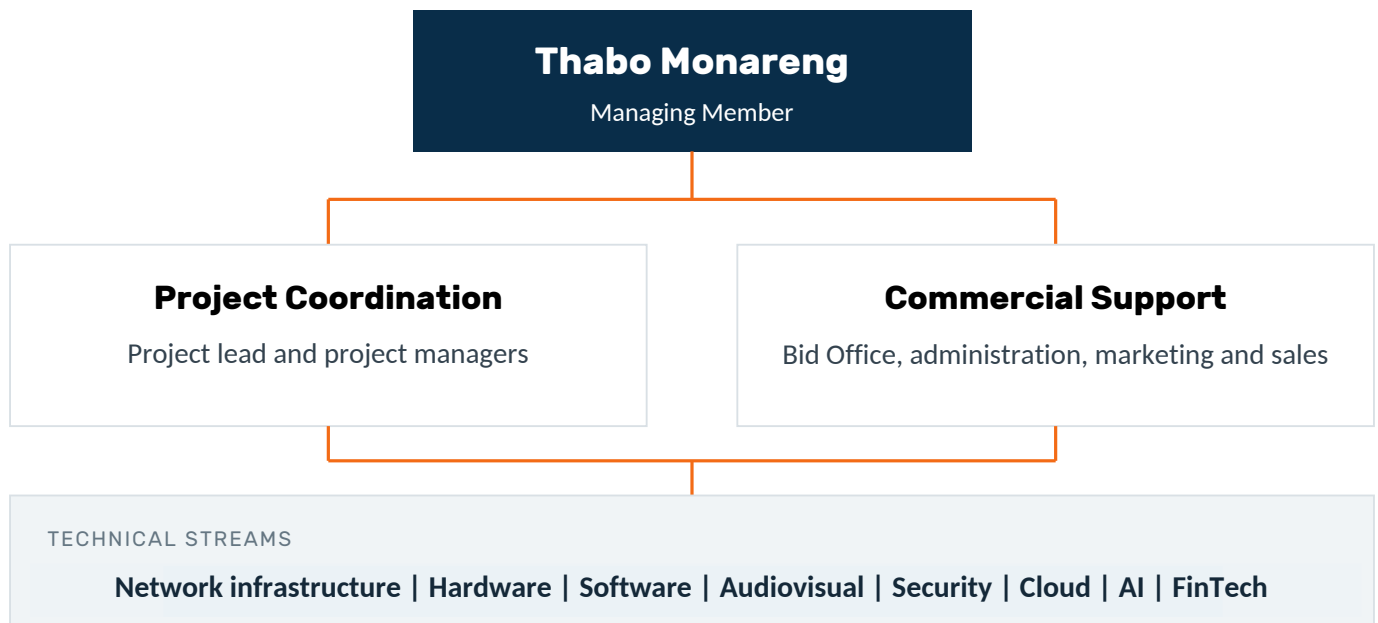
Solutions integrate with the client's selected financial and payment service providers, with delivery scope and responsibilities agreed for each engagement.

14 PEOPLE AND DELIVERY

People and Project Delivery

Multidisciplinary technical capability, coordinated around the scope of each engagement.

Our delivery structure combines leadership, project coordination, commercial administration and technical disciplines. Teams and responsibilities are aligned to the requirements of the work.



Technical Disciplines

Design and infrastructure

Solution architecture, network, server, cloud and systems engineering

Security disciplines

CCTV, PIDS, Access Control Systems, Cyber Security and network security engineering

Software and Data

Software engineering, databases, web development, AI and FinTech solutions

User and field services

Desktop analysis, hardware support and field technicians

How an engagement progresses

01	02	03	04
Define	Design and Source	Implement	Support
Understand the requirement, operating environment and scope.	Align the solution and product selection with the requirement.	Coordinate installation, configuration and handover.	Provide agreed technical support, maintenance and repairs.

15 EXPERIENCE

Client References

References across education, government and professional services.

Selected references for network infrastructure, ICT equipment supply and support, including security solutions.

Client	Project Scope	Reference Contact
Gauteng Department of Cooperative Governance and Traditional Affairs	Network Infrastructure Solutions and ICT Equipment Supplies and Support	Thabang Kajane +27 10 345 0836 thabang.kajane@gauteng.gov.za
Tshwane North TVET College	Network Infrastructure Solutions and ICT Equipment Supplies and Support	Salome Makwala +27 12 401 1994 Salome.Makwala@tnc.edu.za
Department of Defence	Network Infrastructure Solutions and ICT Equipment Supplies and Support	LT Col Thwala +27 12 671 0262
South West Gauteng TVET College	Network Infrastructure Solutions and ICT Equipment Supplies and Support	Bernard Sepato 0861 768 849 sepatob@swgc.co.za
Department of Justice and Constitutional Development	ICT Equipment Supplies and Support	Themba Masha Tmasha@justice.gov.za
North West Department of Economic Development, Conservation and Tourism	Network Infrastructure Solutions, Security Solutions (Access Control & CCTV) and ICT Equipment Supplies and Support	Tebogo Lebeko tlebeko@nwpg.gov.za (018) 388 5487 - Landline 064 850 0077 - Cell
Selebogo Attorneys	Network Infrastructure Solutions and ICT Equipment Supplies and Support	Beatrice Selebogo +27 11 838 9000 beatrice@selebogoinc.co.za
Mopeli Attorneys	Network Infrastructure Solutions and ICT Equipment Supplies and Support	Martha Mopeli +27 11 869 0024 martha@mopeli.co.za

Contact GTM to coordinate reference discussions relevant to your requirement.

16 TECHNOLOGY SOURCING

Technology Sourcing

A broad product ecosystem supports specification-led procurement and solution design.

GTM's supply history includes a range of South African distributors and established technology brands. Product selection is guided by the customer's technical specification, compatibility needs, availability and support requirements.

Distributors referenced in our supply history

Mustek

Tarsus

Miro Distribution

Esquire

Pinnacle

Rectron

Westcon Comstor

**Eurobyte
Technologies**

Technology area	Representative brands
Computing and enterprise hardware	HP, Lenovo, Dell, Acer, ASUS, Fujitsu, Huawei, Samsung, IBM, Intel, Mecer, Proline, Apple Mac
Networking and infrastructure	Cisco, Molex, NETSCOUT, HikVision, Ubiquity, Huawei, Gallagher, ZKTeco
Software and security	Microsoft, Oracle, ESET, Norton / Symantec, Avast
Print and specialist devices	Epson, Zebra, Evolis, Posiflex, HP, Lexmark, Brother

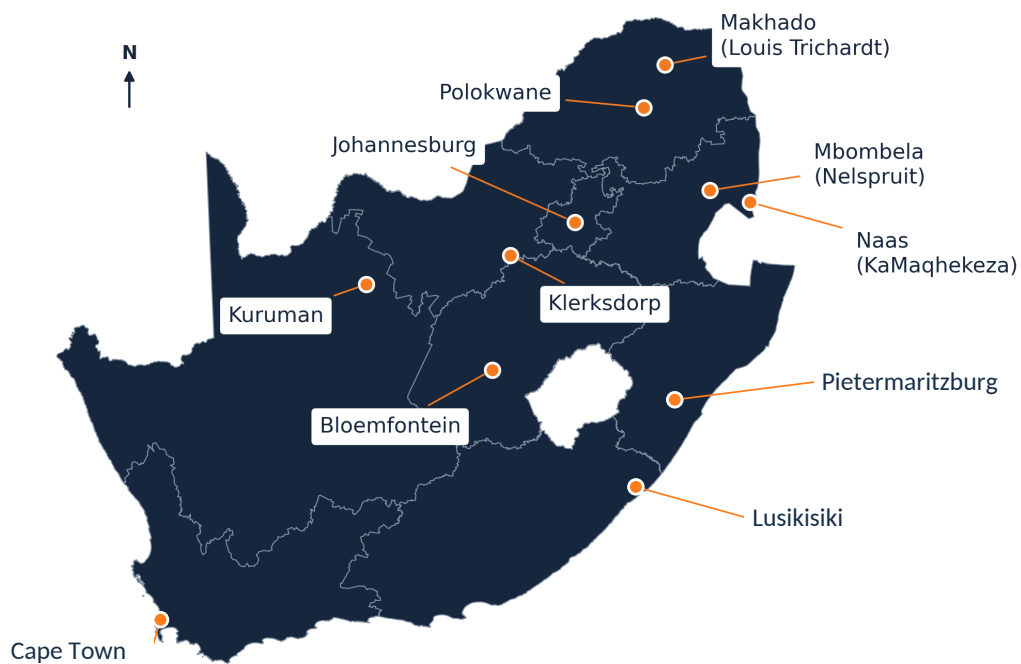
Brand names identify the technology ecosystem and do not specify a current partner tier or accreditation. Project-specific authorisations are confirmed where required.

17 GEOGRAPHY

South African Footprint

Johannesburg is the base for GTM's national project and support coordination.

GTM's documented regional footprint spans locations across all nine South African provinces.



Map: geoBoundaries / OCHA ROSEA / Municipal Demarcation Board (CC BY 3.0 IGO).

Province	Documented locations
Gauteng	Johannesburg
Limpopo	Polokwane and Makhado / Louis Trichardt
Free State	Bloemfontein
Northern Cape	Kuruman
North West	Klerksdorp
Mpumalanga	Mbombela / Nelspruit, Naas and White River
Western Cape	Cape Town
Eastern Cape	Lusikisiki
KwaZulu-Natal	Pietermaritzburg

18 COMPANY INFORMATION

Company Information

Registered company and supplier information for business enquiries and procurement.

Registration detail	Company information
Registered name	GTM Computer Surgeon CC
Trading name	GTM Computers
Company registration	2002/007581/23
VAT registration	4930241296
CSD registration	MAAA0053401
Income tax reference	9249412140
UIF registration	U690756897
SDL registration	L690756897
PAYE registration	7690756897
COID reference	990000272109

ISO Certifications

ISO 9001 Quality Management	ISO/IEC 27001 Information Security Management	ISO 14001 Environmental Management	ISO 45001 Occupational Health and Safety Management
---	---	--	---

Procurement and project enquiries

Contact GTM to coordinate company information, product requirements and the commercial documentation relevant to your procurement process.

- Entity and supplier information
- Product specifications and quotations
- Project scope and delivery responsibilities
- Applicable manufacturer and support documentation

Registration references identify the company. Current statutory standing is evidenced by the relevant valid supporting documents.



ESTABLISHED 2002

South Africa

Contact GTM

Discuss your next ICT requirement with our team.

Tell us about your sites, equipment needs, scope of work and required timelines so that we can shape an appropriate solution and proposal.

OFFICE	+27 79 118 2421
MOBILE	+27 76 291 3988
EMAIL	info@gtmcomputers.co.za
WEBSITE	www.gtmcomputers.co.za

Johannesburg office

54 Ararat Street, Westdene, Johannesburg, 2092,
South Africa

Sandton office

Wierda Court Block A, 107 Johan Avenue, Dennehof,
Sandton, 2196